

PATENT

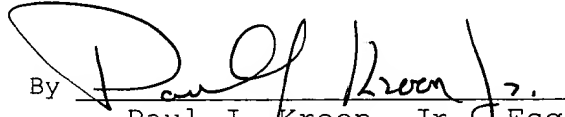
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THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/161,816
Filed : September 28, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL
Attorney's Docket : DAVOX-142XX
Examiner : H. Agdeppa
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on Nov. 19, 2003.

By


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AMENDMENT

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Technology Center 2600

Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir:

In response to the Office Action dated May 19, 2003, please amend the above-identified Patent Application as follows: